



Authorization Assistance Guide

If you can provide us with the physician's order, the patient progress notes (clinicals, history sheets, etc.), and a copy of both sides of the insurance card we will be more than happy to assist you in the authorization process.

Important Numbers

Authorization Verification

Phone: (520) 901-6767

Fax: (520) 545-1981

Centralized Scheduling

Phone: (520) 733-7226

Toll Free: (866) 565-2220

Fax: (520) 290-8377

Coding & Pricing Hotline

Phone: (520) 545-1818

Radiology Ltd. Tax ID: 860423896

Radiology Ltd. - Carondelet Tax ID: 26-2750704 (for CT, Ultrasound and X-Ray only; for MRI use Radiology Ltd. Tax ID listed above)

Radiology Ltd. Group NPI #: 1841261989

Dr. Edward Woolsey NPI #: 1801867098

Dr. Daniel Stricof NPI #: 1235100405

This should only be used as a guide; Radiology Ltd. is not responsible for the information provided on this list. Insurance authorization guidelines are subject to change at any time and we recommend contacting the insurance company if further clarification is needed.

This list is not a representation of all the insurances Radiology Ltd. is contracted with.

INSURANCE	Auth Assist	PET	MRI MRA	CT	BREAST MRI	DEXA	COMMENTS ⇒ = See "COMMENTS" section	PHONE NUMBERS
AETNA (Code specific for contrast) www.aetna.com	<i>medsolutions.com for auth</i>						Effect. 5/15/10: CT and MRI cardiac exams will require auth Effect. 1/1/07: Auth # format: "A" followed by 6-digit number HMO plans require auth for MRI/MRA, Breast MRI, CT, and PET scan Ltrs in ID# must have precert from MedSolutions (HMO based) "W" in ID# depends on plan (PPO based) Plans beginning with "W" do not need auth when secondary to Medicare Need to call MedSolutions to see if prior auth is required	MedSolutions: Ph: 1-888-693-3211 Fx: 1-888-693-3210 Aetna: Ph: 1-800-575-4417 Fx: 1-888-693-3210
HMO, QPOS, USAccess, and Open Access HMO plan members in AZ, ELECT CHOICE, MANAGED CHOICE, OPEN CHOICE, TRADITIONAL CHOICE (Indemnity) (PPO PLANS), AETNA SENIOR	YES	⇒	⇒	⇒	⇒	NO		
CHICKERING / Student Health Insurance	N/A	NO	NO	NO	NO	NO		
AHCCCS (All plans are <u>not</u> code specific for contrast except APIPA)	www.ahcccs.state.az.us/Sitel						1-800-962-6690 FOR AHCCCS / provider IDs attached	EACH PLAN
APIPA (Code specific for contrast) www.myapipa.com	NO	YES	YES	YES	YES	NO	No auth required if secondary to Medicare Effect. 2/1/10: Auth required for CT as well as MRI/MRA, Breast MRI, & PET.	1-866-889-8054
APIPA Senior Personal Care (Code specific for contrast) www.myapipa.com	NO	NO	NO	YES	NO	NO	Effect. 3/26/10: Auth required for CT only	1-866-889-8054
BRIDGEWAY	YES	YES	YES	NO	YES	NO		1-866-475-3129
HEALTH CHOICE / HEALTH CHOICE GENERATIONS www.healthchoiceaz.com www.medsolutionsonline.com	YES	YES	YES	YES	YES	⇒	Effect. 6/1/10: Auth needs to be obtained through MedSolutions Effect. 6/1/10: Auth will be required for ultrasound and CT (ultrasound & CT guided biopsies not included) DEXA's need auth for anyone under 50 years of age Use options 4/1 for faster service	MedSolutions: Ph: 1-888-693-3211 Fx: 1-888-693-3210 Health Choice: 1-800-322-8670
MERCY CARE www.mercycareplan.com	NO	YES	YES	⇒	YES	NO	Only CT biopsy may need auth - depends on plan	1-800-624-3879
PIMA HEALTH www.pimahealthsystem.org	YES	YES	YES	NO	YES	NO	No auth required when secondary to any other insurance on list	1-800-423-3801
UNIVERSITY FAM HC www.universityfamilycare.com	YES	NO	YES	NO	YES	NO	Effect. 11/1/09: Auth no longer required for PET	1-888-708-2930
PHOENIX HEALTH PLAN COMMUNITY CONNECTION	YES	YES	YES	YES	YES	NO	Effect. 7/1/10: Auth required for CT	1-800-747-7997
AARP w/UHC print date (Code specific for contrast)	N/A	NO	NO	NO	NO	NO	Usually secondary to Medicare	1-800-746-7405
AZ FOUNDATION FOR MEDICAL CARE	YES	⇒	⇒	⇒	YES	NO	Depends on network	1-800-852-8001
BLUE CROSS BLUE SHIELD (Not code specific for contrast) www.bcbsaz.com	No auth required for MI, TX, IL, MN, NJ, & MA						Alpha prefix: XBG, XBH, & XBK NEED AUTH! Also refer to BCBSAZ Precertification Requirements Grid	1-800-232-2345
HMO	YES	⇒	⇒	NO	YES	NO		
PPO	YES	⇒	⇒	⇒	⇒	NO	No auth for alpha prefix: XBB, XBC, XBF, XBM, & XBP. Any other alpha prefix call ⇒	1-800-676-2583
FEDERAL	YES	NO	NO	NO	NO	NO	ID# Format R+8 digits	
CORP HLTH SVCS	YES	⇒	⇒	⇒	YES	NO	Depends on plan, call 800 number // Bashas - all over \$500 need auth	1-800-232-2345
SOUTHWEST ADMIN	YES	NO	NO	NO	NO	NO	No auth required for GRP UF108 & SRP	1-800-474-3485
ASBAIT BCBS / ADMIN ENTERPRISES	YES	YES	YES	⇒	YES	NO	Any exam over \$1000 requires auth / Amer Health Grp	1-800-847-7605

INSURANCE	Auth Assist	PET	MRI MRA	CT	BREAST MRI	DEXA	COMMENTS ⇒ = See "COMMENTS" section	PHONE NUMBERS
BCBS OF CALIFORNIA, GEORGIA, NEW MEXICO, NORTH CAROLINA	YES	⇒	⇒	⇒	⇒	NO	Some plans may require auth through AIM (American Imaging Management)	CA: 1-877-291-0360 GA: 1-866-714-1103 NM: 1-866-745-1789 NC: 1-866-455-8414
CAREMORE HEALTH PLAN (Code specific for contrast) www.caremore.com	YES	YES	YES	YES	YES	YES	Effect. 7/1/10: Radiology Ltd. will be contractd with CareMore Health Plan	Phone: 1-877-211-6653 Fax: 1-562-622-2979
CIGNA (Not code specific for contrast)	www.radmd.com						No auth required if secondary to Medicare Effect. 7/1/07: Auth must be obtained through NIA (National Imaging Associates)	1-866-214-1703
HMO, POS	NO	YES	YES	YES	YES	NO		
OPEN ACCESS/PPO/INDEMNITY	NO	YES	YES	YES	YES	NO		
GEHA (Code specific for contrast) www.geha.com	medsolutions.com for auth						No auth required if secondary to Medicare	MedSolutions: Ph: 1-888-693-3211 Fx: 1-888-693-3210
	YES	YES	YES	YES	YES	NO		
GREAT WEST (Code specific for contrast) www.greatwest.com	medsolutions.com for auth						(Formerly One Health Plan)	1-888-693-3295
	YES	YES	YES	YES	YES	NO	No auth required if secondary to Medicare	
HEALTH NET (Code specific for contrast) www.healthnet.com	medsolutions.com for auth						Auth # format: "A" followed by 7-digit number	MedSolutions: Ph: 1-888-693-3211 Fx: 1-888-693-3210
	HMO/PPO/POS/MEDICARE + CHOICE (Senior Plan)	YES	YES	YES	YES	YES	NO	
HUMANA (Not code specific for contrast)	www.radmd.com						Auth for Arizona Humana plans must be obtained through NIA (National Imaging Associates). For out of state Humana plans, contact the plan.	NIA 1-877-642-0622
ALL PLANS	YES	YES	YES	YES	YES	NO		
ICAI/WORKMAN'S COMP (Code specific for contrast) www.statefund.com	NO	YES	YES	YES	YES	NO	Auth: The name of the claims adjuster w/ph# of carrier who okay'd the exam, DOI, and CL# (if they have one)	
PACIFICARE (Code specific for contrast) www.pacificare.com	<i>Pacificare ph/fax for auth</i>						No auth required if secondary to Medicare Clinicals, history sheets, and progress notes are required to obtain auth	
HMO	YES	YES	⇒	⇒	NO	NO	Auth needed for: CT hd, abd, IVP, pelvis, sinuses, neck, orbits, CTA pelvis or CTA abd w/run off, MRI hd, jnt, spn, pelvis, orbits, face, and spine	Ph: 1-800-746-7405 Fx: 1-800-283-7523
SECURE HORIZONS	⇒	YES	⇒	⇒	⇒	NO	Effect. 6/7/10: If insurance card has a "PHS" print date on the back of the card - follow Pacificare guidelines. If insurance card has "UHC" print date on the back of the card - follow United Healthcare guidelines. We can assist with auth for insurance cards with the "PHS" print date but not "UHC". Auth needed for: CT hd, abd, IVP, pelvis, sinuses, neck, orbits, CTA pelvis or CTA abd w/run off, MRI hd, jnt, spn, pelvis, orbits, face, and spine	PHS Print Date Ph: 1-800-746-7405 Fx: 1-800-283-7523 www.pacificare.com UHC Print Date Ph: 1-866-889-8054 Fx: 1-866-889-8061 www.unitedhealthcareonline.com
SECURE HORIZONS DIRECT (PFFS)	N/A	NO	NO	NO	NO	NO		
PPO	YES	⇒	NO	NO	NO	NO	Depends on network	1-866-863-9776 # 5,2

INSURANCE	Auth Assist	PET	MRI MRA	CT	BREAST MRI	DEXA	COMMENTS ⇒ = See "COMMENTS" section	PHONE NUMBERS
RAN + AM (Not code specific for contrast)	YES	YES	YES	YES	YES	NO	Strategic Health for auth	1-866-244-8977
EPO	YES	YES	YES	YES	YES	NO	No auth required if secondary to Medicare	1-866-244-8977
SUNDT	YES	YES	YES	YES	YES	NO	MRI/MRA, CT, PET all need prior auth	1-866-968-9893
TRICARE/TRIWEST (Not code specific for contrast) www.triwest.com/triwest/edfault.html	All Active Duty must always have a referral for all care outside of a Military Treatment Facility (MTF), except for emergencies. Referrals are not the same as authorizations. Active Duty members need an authorization for all CT, MRI/MRA, & PET Scans.							
PRIME	YES	YES	⇒	⇒	YES	*	8/10/09: Auth required for: Brain, Spine, and Breast MRI, All MRA, PET Scan, Cardiac CTA, CT Colonoscopy (Virtual Colonoscopy)	
ACTIVE DUTY MEMBERS	YES	YES	YES	YES	YES	YES	8/10/09: Auth required for: Brain, Spine, and Breast MRI, All MRA, PET Scan, Cardiac CTA, CT Colonoscopy (Virtual Colonoscopy) 4/6/10: Referral/Auth required for all Active Duty members for all treatment outside of a Military Treatment Facility (MTF)	1-888-874-9378
STANDARD, EXTRA, TRICARE RESERVE SELECT, ECHO	YES	YES	⇒	⇒	YES	*	8/10/09: Auth required for: Brain, Spine, and Breast MRI, All MRA, PET Scan, Cardiac CTA, CT Colonoscopy (Virtual Colonoscopy)	
* Not all svcs req prior auth. The following is a partial list of svcs which do not req auth: Generally Radiographs, Ultrasounds, and DEXA Scans when medically necessary are normally covered. Please provide signs and symptoms, screenings are not usually covered for most procedures. Mammograms - annual screenings for patients over age 39. If patient is at high risk for breast cancer, a baseline mammogram is appropriate at age 35, then annually thereafter.								
UNITED HEALTHCARE (Code specific for contrast) www.unitedhealthcareonline.com	No auth required if secondary to Medicare Effect. 2/15/2010: United Healthcare's premier (exempt) status will be discontinued for radiology services. Prior notification (authorization) will be required for CT, MRI, MRA, & PET. For more information, please contact your United healthcare provider representative or call 1-800-637-5792.							
HMO, MEDICARE COMPLETE, EVERCARE	NO	YES	YES	YES	YES	NO	Effect: 6/7/10: Medicare Complete and Evercare will now follow United Healthcare HMO guidelines and will require auth for all CT, MRI, and PET scans Auth # format for UHC HMO plan: "CC" followed by an 8-digit number-exam CPT code Auth # format for all other UHC plans: "A" followed by a 9-digit number Auth given for each body part (ex. Abdomen and Pelvis) Obtaining auth: Auth can be requested via phone, fax, or online	To request auth: Ph: 1-866-889-8054 Fx: 1-866-889-8061 www.unitedhealthcareonline.com To verify eligibility or if auth is required: Ph: 1-877-842-3210, option 2
GOLDEN RULE	N/A	NO	NO	NO	NO	NO		

APIPA, GEHA, GHI, GREAT WEST, PACIFICARE PPO, PACIFICARE MEDICARE SUPPLEMENT, PIMA HEALTH, MERCYCARE, CIGNA, BCBS, TRICARE, RAN+AM, UNITED HEALTHCARE, AND AETNA PLANS STARTING WITH "W" DO NOT NEED AUTH WHEN SECONDARY TO MEDICARE. ANY OTHER INSURANCE THAT REQUIRES AN AUTH MAY STILL NEED ONE WHEN SECONDARY TO MEDICARE.

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Please be aware that if you would like us to assist with an authorization, the patient will be scheduled 5 days out to allow enough time for us to obtain the authorization. Please be sure to include all clinicals, history sheets, progress notes and a copy of the insurance card with order.

In order to expedite all STAT cases, authorizations must be provided at time of scheduling. Due to the urgent nature, we are unable to assist with authorizations for STAT cases.