



PATIENT BILL of RIGHTS

Your Rights and Responsibilities

THIS NOTICE DESCRIBES THE RIGHTS YOU HAVE AS A PATIENT IN OUR PRACTICE

Patients Have a Right to:

- Have care provided in a safe setting free from harassment and discrimination based on race, national origin, religion, gender, sexual orientation, age, disability, marital status, or diagnosis
- Receive considerate, respectful care at all times and under all circumstances, recognizing personal dignity, diversity, and religious or other spiritual preferences and free from abuse, neglect, exploitation, coercion, manipulation, sexual abuse, sexual assault, restraint or seclusion, retaliation for submitting a complaint or misappropriation of personal and private property
- To receive privacy in treatment, care for personal needs, and informational privacy within the law
- Review, upon written request, your medical record
- To receive a referral to another health care institution if the outpatient treatment center is not authorized or not able to provide physical health services or behavioral health services needed
- To participate or have the patient's representative participate in the development of or decisions concerning treatment
- To know what patient support services are offered, including whether an interpreter is available if you don't speak English or are hearing impaired
- Participate or refuse to participate in research or experimental treatment
- Receive assistance from the patient's representative or another individual in understanding, protecting, or exercising the patient's rights
- Provide written consent for the release of information in your medical or financial records, except otherwise permitted by law
- Consent to photographs before you are photographed, except that you may be photographed when admitted for identification and administrative purposes

Patient Responsibilities:

- Providing, to the best of your knowledge, complete and accurate information about matters that are related to your health
- You are responsible for participating in your care and healthcare decisions
- You are responsible for being considerate of the rights of other patients and clinic staff. This includes not smoking and controlling noise and visitors. You are responsible for being respectful of the property of others and the clinic. You understand that any abusive or disrespectful behavior will not be tolerated. You are responsible for following rules and regulations that apply to patients at Radiology Ltd.
- You are responsible for your actions if you refuse treatment or do not follow the practitioner's instructions

Advanced Directives:

- Radiology Limited will initiate emergency services when necessary regardless of healthcare directives

Patient Comment or Complaint Process:

- Ask to speak with the center's Site Manager, or call the Patient Advocate at 520-545-1903
- Any patient or patient's representative has to right to report any concerns to:

Arizona Department of Health Services Medical Facilities Licensing
150 N. 18th Avenue, Ste. 450
Phoenix, AZ 85007
(602) 364-3030

677 N. Wilmot Road, Tucson, AZ 85711 (520) 795-2889