

# STAT Protocol A Provider's Guide



## A Special STAT Protocol just for you!

If you have a patient that needs to be scheduled and seen within 24 hours, please utilize our **STAT Hotline, (520) 545-1919**. Your call will be answered quickly and handled by one of our schedulers who specialize in STAT scheduling.



## STAT Hotline

Radiology Ltd. defines a STAT order as an exam that needs to be scheduled and performed within 24 hours of the order being submitted. In order to accommodate these exams, Radiology Ltd. has implemented a STAT protocol for your office.

Calls to the STAT Hotline will go directly to one of our trained professionals as a priority call and will be handled immediately.

## STAT Exam Request Process

If your patient requires a STAT exam please follow these easy steps:

- First, call the Centralized Scheduling STAT Hotline at **(520) 545-1919**
- Then, fax the order to Centralized Scheduling at **(520) 290-8377**
- Lastly, give the patient a copy of the order and instruct them to bring it to their appointment to help ensure there are no delays when they arrive for their exam

## Authorization Protocol for STAT Exams

In order to expedite all STAT cases, authorizations must be provided at time of scheduling. Due to the urgent nature, we are unable to assist with authorizations for STAT cases.

Our team strives to offer patients the very best quality of care and customer service.

Please contact your Radiology Ltd. Professional Relations Representative or call the Professional Relations Hotline at **(520) 901-6614** if you have any questions, concerns or suggestions.

**WE TAKE CARE OF THOSE CLOSEST TO YOU.**

## Our Goal

Radiology Ltd. strives to offer the best service to the referring community and our patients. We welcome your feedback and are always looking for opportunities to improve our services.

One way we do this is by constantly evaluating our protocols and processes to see where we can be more efficient and provide better service to our community.

Your suggestions and concerns are valuable to us, so please continue to provide us with your feedback! We will never hesitate to implement changes when possible.

It is our hope that these protocols will greatly benefit your office and patients.

Images are available to the referring community within minutes of exam completion and can be viewed anywhere, anytime. Reports are also available on Radiology Ltd.'s provider portal: [RadVision](#)

For more information about this free service, visit [www.radltd.com/radvision](http://www.radltd.com/radvision) or call **(520) 901-6747**

## Centralized Scheduling

Tel: **(520) 733-7226**  
Stat Hotline: **(520) 545-1919**  
Fax: **(520) 290-8377**  
**(866) 565-2220**