

# Special STAT Protocol: Ensuring Rapid Care



## What is a STAT Order?

A STAT order is an exam that must be scheduled and performed within 48 hours of submission.

## How to Request a STAT Exam:

### 1. Call the STAT Hotline: (520) 545-1919

Calls to the STAT Hotline are routed as a priority call and will be handled immediately.

### 2. Send your order and Clinical Notes using the portal, and/or Fax the order to: (520) 290-8377 or (866) 707-0750 if needed.

(Using any other fax number could result in delays)

### 3. Provide the Patient with the Order: Instruct them to bring it to their appointment to prevent delays.

### 4. Our Scheduling team will call the patient to obtain additional details and complete screening for the patient's exam.

## Authorization Protocol

Due to the urgent nature of these exams, it is highly recommended that your office provides authorizations at the time of Scheduling. Radiology Ltd. can obtain authorizations on your behalf, but that may result in a delay in your patient's care.

If you have any questions or concerns regarding STAT orders, contact your Professional Relations Liaison.



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