

Breast Patient Navigator Program



What is the Breast Patient Navigator Program?

The purpose of the breast patient navigator program is to provide support to you and your patients and to expedite patient care. We know that providers have high patient volumes and countless demands that must be met daily, and our navigators are here to help.

The 21st Century Cures Act requires healthcare organizations to release health information to patients without delay when it becomes available. As a result, patients may receive their results electronically before their physician or healthcare professional can review it and contact them personally. Our navigators work together with you and your patients to provide compassionate, timely, and informative guidance.

How does the Program work?

Navigators will provide the following support for all patients who have a breast biopsy at a Radiology Ltd. Breast Center:

- Contact your office and provide the biopsy results.
- Contact the patient to review the biopsy results and provide educational resources.
- If indicated, contact your office to request a referral to a breast surgeon per your preference(s). You can communicate or change your preferences for breast surgeon referrals directly to our navigators or professional relations liaisons. If your preferred referral preference is unknown, the patient will be provided a list of breast surgeon options.
- Provide ongoing support/guidance/resources to patients while establishing care with the breast oncologic team.

Starting January 1, 2024, patients from all providers are automatically enrolled in the program unless you choose to opt out. For questions on how navigation can support you and your patients, please contact your professional relations liaison or our navigators.

****ACTION REQUESTED** Please communicate your desired breast surgeon referral preferences by contacting your professional relations liaison or a patient navigator.**

Breast patient navigator contact info:

NavTeam@radltd.com
Fax: (520) 545-1848 ATTN: Nav Team
For Questions call: (520) 901-6795