Clinical Review Process A Provider's Guide



Radiology Ltd.'s Clinical Review Team is a resource for you!

With the new Radiology Ltd. Clinical Review Team in place, you can be assured that when your patient arrives for an exam all documentation will be in order so your patient receives the best exam without incurring delays, thus ensuring timely and accurate report delivery.

What is Radiology Ltd. Clinical Review?

The new Clinical Review Team was created as a resource for referring offices, patients, and our technologists and schedulers. This process is an extension of our Centralized Scheduling Department and offers our schedulers immediate access to imaging experts. Members of the Clinical Review Team are comprised of several radiologic technologists who are experts in all imaging modalities.

What do they do?

The Clinical Review Team can help you with all of your imaging questions. They are responsible for reviewing orders for exams, clinical indications and special instructions in conjunction with our imaging protocols. They will review the patient schedule several days in advance to ensure everything is in order for the patient's exam.

The Clinical Review Team will also:

- Review insurance authorizations that have been obtained and confirm that they coincide with the orders and the scheduled exam
- Ensure patients are scheduled in the most appropriate machine to optimize their exam results
- · Identify special instructions on the orders and notify Radiology Ltd. staff
- Request necessary labs required for the exam
- Contact referring offices with any issues regarding orders to help eliminate redundant and excessive phone calls

How does this benefit patients and providers?

The Clinical Review Team is not just an internal resource. It offers many benefits for patients and referring providers by:

- Reducing redundant phone calls to referring offices
- Assisting the referring providers with scheduling and exam questions
- Helping to ensure the patient is not inconvenienced due to missing or incomplete documentation
- Helping to ensure the patient's exam is performed correctly the first time;
 reducing re-scans

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Images are available to the referring community within minutes of exam completion and can be viewed anywhere, anytime. Reports are also available on Radiology Ltd.'s provider portal: **RadVision**

For more information about this free service, visit www.radltd.com/radvision or call (520) 901-6747

Clinical Review Team

Tel: (520) 545-1819 **Fax:** (520) 545-1844

Centralized Scheduling

Tel: (520) 733-7226 **Fax:** (520) 290-8377 **Stat Hotline:** (520) 545-1919

Radiology Ltd. - the best care, the best technology, and the best expertise, right in your own backyard.