

Radiology Ltd. Feedback Forum Update

Thank you to all who attended our Feedback Forums in May! We hope that you were able to gather some information which will assist your office and patient's imaging needs.

We would like to congratulate Mariela from Dr. Bocian's office for winning the drawing for the iPod Nano!

Radiology Ltd. looks forward to continuing to offer your patients with the care that you expect.



HELPFUL TIPS AND REMINDERS

+ Clinical Review

Our Clinical Review Team ensures that we have the appropriate order for the exam and that it coincides with the clinical indications and that we have all the necessary supporting documentation. They review exam protocols and any contraindications that would put the patient at risk.

+ Espree X-Large Opening MRI

Radiology Ltd. has an "open" MRI that can help eliminate anxiety and claustrophobia for your patients. There is approximately 1 ft. of space between the scanner and their face. This machine is available at both our Wilmot and La Cholla centers. If you have a patient that would benefit utilizing this machine, please call 520-733-7226.

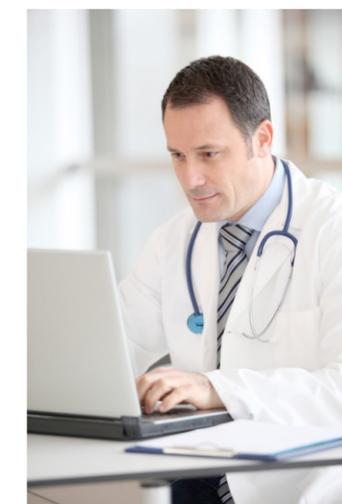
+ Payment Plans

In addition to our 40% cash discount, if paid in full at the time of services, we offer patients a payment plan where they put 50% of the cost down at the time of the appointment, with a minimum of \$50 per month for six months. PET patients must put 50% down with the balance paid over three months.

In Focus: Online Ordering

Radiology Ltd. offers free online options to assist our referring providers in treating their patients quickly and efficiently.

- **Quick and Easy** - Online PDF forms look the same as paper forms, are easy to fill out, and can be submitted in one click
- **Integration** - Forms can be saved and imported into most EMR systems
- **Patient Information** - Forms can be printed with maps and exam preparation information to give to patient
- **Accessible** - Forms can be accessed at radltd.com/radscripts with any internet browser
- **Attach Files** - Upload your patients history, clinicals, insurance cards or other important files to the order
- **Compliant** - Forms are compliant with HIPAA and all eSignature policies and regulations



This is a free service that any provider who refers patients to Radiology Ltd. can request access. If you would like more information about this online service, please contact our Technical Services Team at: (520) 901-6747.

If you have any changes in your office, please contact your Professional Relations Representative.



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Extended MRI Hours



In an effort to help our patients' schedules, our offices have extended hours for MRI appointments. Hours will vary per location. Please see the list below.

Wilmot Center

Monday - Thursday
7am - 8pm
Friday
7am - 5pm
Saturday
8am - 4pm

La Cholla North Center

Monday - Wednesday
7am - 8pm
Thursday & Friday
7am - 6pm
Saturday
8am - 4pm

St. Joseph's Imaging

Open 24 hours a day

Midvale Imaging Center

Monday - Friday
8am - 5pm
Saturday
8am - 4pm

Rancho Vistoso Imaging Center

Monday - Friday
8am-5pm

All other sites

Monday - Friday
8am - 5pm

Spotlight Authorization Assistance

+ Do you need help gaining insurance authorizations for your patients? Radiology Ltd. can provide that service to you. You will need to provide us with the physician's order, patient progress notes (clinicals, history sheets, etc.), and a copy of the insurance card (both sides). If you would like this assistance, your patient will be scheduled 5 days out in order to allow time for our specialists to obtain the authorization on your behalf.



Important Numbers

Authorization Verification
(520) 901-6767
Centralized Scheduling
(520) 733-7226
(866) 565-2220
Coding & Pricing Hotline
(520) 545-1818

Welcome to the Radiology Ltd. Team!



Munish Chitkara, M.D.
Musculoskeletal Radiology

Radiology Ltd. is proud to introduce our new Musculoskeletal Radiologist, Dr. Munish Chitkara. Dr. Chitkara is a graduate of University of Arizona College of Medicine. He then went on to do his residency in Diagnostic Radiology at Albert Einstein College of Medicine, then completed his fellowship in musculoskeletal radiology at New York University – Hospital for Joint Diseases. Please join us in welcoming Dr. Chitkara, we are excited to have him as a member of the Radiology Ltd. team!



Vivian Highton
Professional Relations
Representative

Vivian has been in business development for 20 years. She was most recently at SynCardia Systems, an artificial heart company here in Tucson. Her civic contributions earned her a Community Leadership Scholarship from Eller College of Management at the University of Arizona where she received her Executive Master's Degree in business. We are excited to have her as a member of the Radiology Ltd. Professional Relations team!

STAT Orders

Have a patient that needs to be seen within 24 hours?

Did you know that Radiology Ltd. offers a STAT Hotline that is just for patients that are needing to be seen within 24 hours?

Calls to the STAT Hotline will go directly to one of our trained professionals as a priority call and will be handled immediately.

STAT Exam Request Process:

If your patient requires a STAT exam please follow these easy steps:

- First, call the Centralized Scheduling Hotline at (520) 545-1919
- Then, fax the order to Centralized Scheduling at (520) 290-8377
- Lastly, give the patient a copy of the order and instruct them to bring it to their appointment to help ensure there are no delays when they arrive for their exam.

Authorization Protocol for STAT Exams

In order to expedite all STAT cases, authorizations must be provided at time of scheduling. Due to the urgent nature, we are unable to assist with authorizations for STAT cases.

Personalized Breast Screening Service Introduced by Radiology Ltd.

Radiology Ltd. is pleased to announce a customized approach to Annual Breast Screening with Mammography. The Arizona Breast Density Notification Law (SB 1225) effective October 1, 2014, and the availability of new adjunctive imaging options including Tomosynthesis "3D mammography" for patients with dense breasts, has changed the way patients are managed.



Physicians at Radiology Ltd. believe in personalized and comprehensive service for all patients.

Every patient will be offered a customized breast screening evaluation tailored to her individual risk factors for breast cancer. This specialized program includes assessment of personal breast density and familial history.

Our comprehensive service consists of four equally important components, and will be available to all patients referred for routine screening.

Radiology Ltd. Personalized Breast Screening Service includes:

1. Personal and Family History

When the patient registers for a screening mammogram, whether it is in office or online through our Patient Portal, every patient will be asked to provide a detailed history. The information provided will be used to calculate an individual's risk for the development of breast cancer during their lifetime. In addition, we will estimate their likelihood of having a genetic predisposition for hereditary cancer.

2. Breast Density Assessment

As part of a patient's mammography examination, breast density will be assessed. Dense breast tissue may be associated with an increased risk of breast cancer. In addition, dense tissue may make it more difficult to detect abnormalities.

3. Personalized Breast Screening Plan

A personalized breast screening plan will be designed by our radiologists and communicated to the patient and her referring physician for consideration. This includes Annual Screening Mammography with Computer Aided Detection (CAD) with or without one of the following adjunctive imaging techniques:

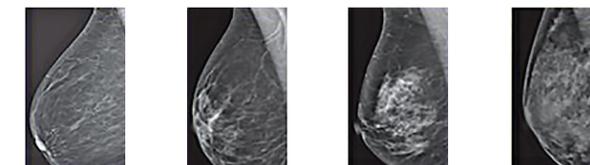
- Breast Tomosynthesis ("3D mammography")
- Bilateral Breast Ultrasound
- Magnetic Resonance Imaging (MRI) of the Breasts.

4. Follow up and support

Radiology Ltd. staff and physicians offer comprehensive customer service throughout the patient's exam experience. The personalized screening plan is reassessed at each visit and altered as required. Should additional adjunctive imaging be recommended, our scheduling specialists are available to accommodate the patient's needs. Our recommendations are tracked and reminders are sent to schedule follow up appointments. Radiology Ltd. partners with our referring physicians and their patients to meet their imaging needs and enhance their healthcare experience.

For more information and to download frequently asked questions, please visit our website at radltd.com

Radiologists classify breast density using a 4-level density scale



Almost entirely fatty Scattered fibroglandular Heterogeneously dense Extremely dense

50% of women in the U.S. have dense breasts

- * 10% of women have almost entirely fatty breasts
- * 10% have extremely dense breasts

